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Description

The Road Accident Fund (RAF) is a statutory body established in 1997 by the South African government to provide compensation for injuries and losses suffered by victims involved in road accidents. The RAF is committed to promoting road safety, providing support to accident victims, and ensuring access to justice. As an RAF intern, you will have the opportunity to contribute to these objectives while gaining valuable experience in a dynamic and challenging environment.

Responsibilities

- **Case Management:** Assist in the management and administration of road accident compensation claims, including collecting and verifying relevant information, conducting research, and preparing case files.
- **Legal Support:** Provide support to the legal team by conducting legal research, drafting legal documents, and assisting in the preparation of court cases.
- **Documentation and Record-Keeping:** Ensure accurate and organized documentation of claims, correspondence, and other relevant information. Maintain electronic and physical filing systems.
- **Client Support:** Assist in addressing client inquiries and providing information regarding the RAF's services, procedures, and claim status updates.
- **Data Analysis:** Analyze statistical data related to road accidents, claim trends, and compensation payouts. Contribute to the identification of areas for improvement in claims processing and management.
- **Compliance and Regulation:** Stay up-to-date with relevant legislation, policies, and regulations governing road accident compensation. Ensure adherence to established guidelines and procedures.
- **Collaborative Projects:** Participate in various projects and initiatives aimed at improving the RAF's processes, systems, and overall service delivery.
- **Professional Development:** Actively engage in learning and development opportunities provided by the RAF. Seek feedback from mentors and supervisors to enhance skills and knowledge.

Qualifications

- **Qualifications:** Currently pursuing or recently completed a relevant degree in Law, Legal Studies, Business Administration, or a related field.
- **Knowledge:** Familiarity with the South African legal system and an understanding of personal injury law and compensation processes will be advantageous.
- **Analytical Skills:** Ability to gather, analyze, and interpret data effectively. Strong attention to detail and the capacity to spot inconsistencies or errors.
- **Communication:** Excellent written and verbal communication skills. Ability to interact professionally and empathetically with clients, colleagues, and external stakeholders.
- **Organizational Skills:** Proven ability to prioritize tasks, manage time efficiently, and meet deadlines. Demonstrated ability to handle multiple

Hiring organization

Road Accident Fund

Employment Type

Intern

Duration of employment

3 Months

Industry

Insurance

Job Location

Polokwane, Limpopo, South Africa,
0700, Polokwane, Limpopo, South
Africa

Working Hours

9

Date posted

June 18, 2026

Valid through

14.02.2028

responsibilities simultaneously.

- **Technology Proficiency:** Proficient in MS Office Suite (Word, Excel, PowerPoint) and comfortable working with electronic systems and databases.
- **Team Player:** Willingness to collaborate and contribute to a positive team environment. Ability to work independently and take initiative when required.

Job Benefits

- **Learning and Development Opportunities:** The RAF internship provides a valuable platform for learning and gaining practical experience in the field of law, legal administration, and compensation processes. You will have the chance to work alongside experienced professionals and learn from their expertise.
- **Mentorship and Guidance:** Throughout your internship, you may receive guidance and mentorship from senior professionals within the organization. They can provide valuable insights, advice, and support to help you navigate your role and future career aspirations.
- **Networking:** The internship offers opportunities to network with professionals within the RAF and the broader legal community. Building relationships with colleagues and industry contacts can be beneficial for future career prospects.
- **Real-World Experience:** The RAF internship allows you to apply your academic knowledge to real-world scenarios. You will gain hands-on experience in case management, legal research, documentation, and client support, which can enhance your skills and boost your resume.
- **Exposure to Legal Processes:** Working within the RAF exposes you to the legal processes related to road accident compensation. You will gain insights into the legal system, personal injury law, and regulatory frameworks, which can be valuable if you're considering a career in the legal field.

Contacts

- **Research Available Internship Opportunities:** Visit the official website of the Road Accident Fund or other relevant job portals to explore internship opportunities. Look for specific information about RAF internships, including application requirements, deadlines, and available positions.
- **Prepare Your Application Documents:** Update your resume/CV to highlight your relevant education, skills, and experiences. Write a compelling cover letter that expresses your interest in the RAF internship and explains how you meet the qualifications. Gather any additional documents or transcripts that may be required.
- **Review Application Requirements:** Carefully read through the internship program details and requirements provided by the RAF. Make sure you meet the eligibility criteria, such as educational qualifications, language proficiency, and any other specified requirements.
- **Submit Your Application:** Follow the specified application process outlined in the internship program details. This may involve submitting your application online through an application portal or via email. Attach your resume, cover letter, and any supporting documents as instructed.
- **Double-Check Your Application:** Before submitting, review your application materials to ensure they are free from errors and well-presented. Pay attention to spelling, grammar, and formatting. Proofread your documents and consider having someone else review them for you.
- **Submit within the Deadline:** Be mindful of the application deadline provided by the RAF. Submit your application well before the deadline to ensure it is

considered for review.

- Follow-Up: If you haven't received any confirmation or response within a reasonable timeframe after submitting your application, consider following up with the RAF to inquire about the status of your application. This can be done via email or phone, using the contact information provided in the application details.